2019/20

SERVICE DELIVERY BUDGET IMPLEMENTATION PLAN

(SDBIP)

AMENDMENTS

RESOLUTION 4/2020 31 JANUARY 2020



AMENDMENT OF THE 2019/20 SERVICE DELIVERY BUDGET IMPLEMENTATION PLAN (SDBIP) IN TERMS OF SECTION 54 (1) (C) OF THE MUNICIPAL FINANCE MANAGEMENT ACT (ACT 56 OF 2003)

1 INTRODUCTION

The purpose of this report is to propose amendments to the key performance indicators as contained in the 2019/20 Service Delivery Budget Implementation Plan (SDBIP).

2 LEGAL AND REGULATORY FRAMEWORK

Section 54 of the Municipal Finance Management Act, 56 of 2003 (MFMA) regulates budgetary control and the early identification of problems. Subsection (1) (b) and (c) provides interalia that;

- 1 "On receipt of a statement or report submitted by the accounting officer of the municipality in terms of section 71 or 72, the mayor must;
 - b) check whether the municipality's approved budget is implemented in accordance with the service delivery and budget implementation plan;
 - c) consider and, if necessary, make any revisions to the service delivery and budget implementation plan, provided that revisions to the service delivery targets and performance indicators in the plan may only be made with the approval of the council following approval of an adjustments budget;

Section 54 (3) provides that:

"3 The Mayor must ensure that any revisions of the Service Delivery Budget Implementation Plan are made public promptly"

MFMA Circular 13 provides that; "The top-layer of the SDBIP and its targets cannot be revised without notifying the council, and if there is to be changes in service delivery targets and performance indicators, this must be with the approval of the council, following approval of an adjustments budget (section 54(1)(c) of MFMA). This council approval is necessary to ensure that the mayor or municipal manager do not revise service delivery targets downwards in the event where there is poor performance"

3 DISCUSSION

The Mid-Year Budget and Performance Assessment was compiled in terms of Section 72 of the Municipal Finance Management Act, 56 of 2003 (MFMA) and submitted to the Mayor on 24 January 2020 with the recommendation that an adjustment budget and SDBIP amendments be submitted to Council. The Mid-Year Budget and Performance Assessment and adjustment budget will be submitted to Council on 31 January 2020.

The Municipality's SDBIP comprises two distinct components, namely a financial and non-financial component. The financial component of the SDBIP comprises:

- Monthly projections of revenue by source and expenditure by type
- Monthly projections of expenditure and revenue (municipal Vote)

- Monthly capital expenditure per municipal vote
- Three-year capital works programme

The schedules comprising the financial information are contained in the adjustment budget,

The non-financial component comprises pre-determined objectives with key performance indicators and service delivery targets, which are coupled to the national key performance areas of local government and the strategic goals, and objectives of the IDP.

It has become necessary to make amendments and improvements to the Municipality's SDBIP as a result of the adjustment budget, as well as lessons learnt from the 2017/18 and 2018/19 performance audit by the Auditor General which revealed potential problem areas with the consistency of some of our KPI's, units of measure, annual and quarterly targets. Attention was also given to further realignment of the National KPI's, Strategic goals, strategic objectives and municipal KPA's, which was an outcome of the 2017/18 audit. The National KPA Basic Service Delivery was audited and as a result, the audit sample was excessive and took considerable time to audit. The Auditor General then advised us to review our alignment and reduce the KPI's linked to basic service delivery. This has been done with cognizance of the framework provided in the IDP.

The proposed amendments to the SDBIP (Key performance indicators) are attached as **Annexure A** to this report. All amendments are in shaded blocks. Deletions are crossed out and amendments are underlined. The reason for amendments is indicated in the Reason Column.

MANAGEMENT RECOMMENDATION

1 That the amended 2019/20 SDBIP attached as **Annexure A** be approved in terms of Section 54(1)(c) and made public in terms of Section 54(3) of the Municipal Finance Management Act, 56 of 2003 (MFMA).

COUNCIL APPROVAL: 31 JANUARY 2020

RESOLUTION 4/2020

"That the management recommendation be accepted as a resolution of Council"

ANNEXURE A

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
|-----|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|------------------|-----------------------------|------|-------------------------------------------------------------------------------------------------------------------------------------|----------|------------|------------|--------|--------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| TL1 | Municipal Transforma tion and Institutiona I Developme nt | To ensure institutional sustainability | To create an administra tion capable of delivering on service excellence. | Municipal Institutiona I Developme nt and Transforma tion | Municipal Manager | The percentage of the municipality's personnel budget actually spent on implementing its Workplace Skills Plan by 30 June 2020 in terms of the WSDL Act. {{Actual amount spent on training/total personnel budget)x100} | % of the personnel budget spent on training | 1.00% | 1.00% | All | Report from financial system | 1.00% | 0.00% | 0.00% | 0.00% | 1.00% | No amendmen ts |
| TL2 | Good Governanc e and Public Participatio n | To ensure good governance | To create a culture of good governanc e | Good Governanc e and Public Participatio n | Municipal Manager | Implement 85% of the RBAP for 2019/20 by 30 June 2020 {(Number of audits and tasks completed for the period/ Number of audits and tasks identified in the RBAP)x100} | % of audits and tasks completed in terms of the RBAP | 85.00% | 85.00% | All | Minutes of the Audit Committee Quarterly Internal Audit progress report to the MM and Audit Committee | 81.10% | 10.00 % | 30.00 % | 50.00% | 85.00% | Improved portfolio of evidence. Quarterly progress report, to Audit Committee is more detailed than the minutes. |
| TL3 | Local Economic Developme nt | To promote local economic development in the Cape Agulhas Municipal Area | To create an enabling environme nt for economic growth and developm ent | Local Economic Developme nt and Tourism | Municipal Manager | Create FTE's through government expenditure with the EPWP by 30 June 2020 | Number of FTE's created | 99 | 99 | All | Provincial report issued | 118 | 0 | 0 | 0 | 99 | No amendmen ts |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| TL4 | Municipal Transforma tion and Institutiona I Developme nt | To ensure institutional sustainability | To create an administra tion capable of delivering on service excellence. | Municipal Institutiona I Developme nt and Transforma tion | Municipal Manager | Number of people from employment equity target groups employed in vacancies on the three highest levels of management in compliance with a municipality's approved employment equity plan for 2019/20 | Number of people from employmen t equity target groups employed in vacancies that arise in the three highest levels of managemen t | 1 | 1 | All | Letter of appointment | 1 | 0 | 0 | 0 | 1 | No amendmen ts |
| TL5 | Local Economic Developme nt | To promote local economic development in the Cape Agulhas Municipal Area | To create an enabling environme nt for economic growth and developm ent | Local Economic Developme nt and Tourism | Municipal Manager | Develop a new Local Economic Development Strategy (inclusive of an implementation plan) and submit to Council by 30 December 2019 Revise the Municipality's Local Economic Development Strategy (inclusive of an implementation plan) and submit to Council by 30 June 2020 | Strategy developed and submitted to Council | 1 | 1 | All | Agenda of the Council meeting | 0 | 0 | 1 0 | 0 | 0 1 | Semantic amendmen t to KPI. Existing strategy requires revision only. Target date amended to ensure alignment to the IDP / Budget process. |
| TL6 | Local Economic Developme nt | To promote local economic development in the Cape Agulhas Municipal Area | To create an enabling environme nt for economic growth and developm ent | Local Economic Developme nt and Tourism | Municipal Manager | Host a local economic development /tourism summit to promote the Cape Agulhas Municipal Area by 30 September 2019 | Number of Tourism / LED summits held | 1 | 1 | All | Register of participants and visitors <u>Attendance</u> register | 0 | 1 | 0 | 0 | 0 | Improved portfolio of evidence. |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| TL7 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Provision of equitable quality basic services to all household s | Basic Service Delivery | Finance and Information Technology Services | Number of formal residential properties that receive piped water that is connected to the municipal water infrastructure network and billed for the service as at 30 June 2020 | Number of formal residential properties which are billed for water | 8 952 | <u>8 805</u> | All | Report generated from the financial system | 8952 <u>8805</u> | 8 952 | 8 952 | 8952 <u>8805</u> | 8952 <u>8805</u> | The annual and quarterly targets for quarters 3 and 4 and baseline are amended in line with the audited actual as contained in the 2018/19 Annual Report. |
| TL8 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Provision of equitable quality basic services to all household s | Basic Service Delivery | Finance and Information Technology Services | Number of formal residential properties connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)(Excludi ng Eskom areas) and billed for the service as at 30 June 2020 | Number of formal residential properties which are billed for electricity or have pre paid meters (Excluding Eskom areas) | 9171 | <u>8 904</u> | All | Report generated from the financial system | 9 171890 <u>4</u> | 9 171 | 9 171 | 9 171890 <u>4</u> | 9 171890 <u>4</u> | The annual and quarterly targets for quarters 3 and 4 and baseline are amended in line with the audited actual as contained in the 2018/19 Annual Report. |
| TL9 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Provision of equitable quality basic services to all household s | Basic Service Delivery | Finance and Information Technology Services | Number of formal residential properties connected to the municipal waste water sanitation/sewer age network for sewerage service (inclusive of septic tanks), irrespective of the number of water closets (toilets) and | Number of residential properties which are billed for sewerage | 9-109 | <u>8 982</u> | All | Report generated from the financial system | 9109 8982 | 9 109 | 9 109 | 9109 <u>8982</u> | 9109 <u>8982</u> | Correction of year in KPI. The annual and quarterly targets for quarters 3 and 4 and baseline are amended in line with the audited actual as contained |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| | | | | | | billed for the service as at 30 June 202<u>2020</u> | | | | | | | | | | | in the 2018/19 Annual Report. |
| TL10 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Provision of equitable quality basic services to all household s | Basic Service Delivery | Finance and Information Technology Services | Number of formal residential properties for which refuse is removed once per week and billed for the service as at 30 June 2020 | Number of formal residential properties which are billed for refuse removal | 9 094 | <u>8 960</u> | All | Report generated from the financial system | 9094 8960 | 9 094 | 9 094 | 9094 <u>8960</u> | 9094 <u>8960</u> | The annual and quarterly targets for quarters 3 and 4 and baseline are amended in line with the audited actual as contained in the 2018/19 Annual Report. |
| TL11 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Provision of equitable quality basic services to all household s | Basic Service Delivery | Finance and Information Technology Services | Provide 6kl free basic water per month to all formal households during the 2019/20 financial year | Number of formal Households receiving free basic water | 8 952 | <u>8 952</u> | All | Report generated from the financial system | 8952 <u>8805</u> | 8 952 | 8 952 | 8952 <u>8805</u> | 8952 <u>8805</u> | The annual and quarterly targets for quarters 3 and 4 and baseline are amended in line with the audited actual as contained in the 2018/19 Annual Report. |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| TL12 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Provision of equitable quality basic services to all household s | Basic Service Delivery | Finance and Information Technology Services | Provide 50 kwh free basic electricity per month to registered indigent / poor households in terms of the equitable share requirements during the 2019/20 financial year | Number of registered indigent / poor households receiving free basic electricity in terms of Councils indigent policy | 3145 | <u>3 001</u> | All | Report generated from the financial system on registered indigents. | 3145 3001 | 3 145 | 3 145 | 3145 3001 | 3145 3001 | The annual and quarterly targets for quarters 3 and 4 and baseline are amended in line with the audited actual as contained in the 2018/19 Annual Report. |
| TL13 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Provision of equitable quality basic services to all household s | Basic Service Delivery | Finance and Information Technology Services | Provide free basic sanitation and refuse to registered indigent / poor households in terms of the equitable share requirements during the 2019/20 financial year | Number of registered indigent / poor households receiving free basic sanitation and refuse in terms of Councils indigent policy | 3-145 | <u>3 001</u> | All | Report generated from the financial system on registered indigents. | 3145 3001 | 3 145 | 3 145 | 3145 3001 | 3145 3001 | The annual and quarterly targets for quarters 3 and 4 and baseline are amended in line with the audited actual as contained in the 2018/19 Annual Report. |
| TL14 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Finance and Information Technology Services | The percentage of the municipality's capital budget actually spent on capital projects by 30 June 2020 {(Actual amount spent on projects /Total amount budgeted for capital projects)X100} | % of the municipal capital budget spent | 95.00% | 95.00% | All | Report generated from the financial system | 95.48% | 5.00% | 40.00 % | 75.00% | 95.00% | No amendmen ts |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| TL15 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Finance and Information Technology Services | Financial viability measured in terms of the municipality's ability to meet it's service debt obligations as at 30 June 2020 (Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Rev | % Debt to Revenue | 25.00% | <u>15.00%</u> | All | Annual Financial Statements and calculation sheet | 7.32% <u>11.06%</u> | 0.00% | 0.00% | 0.00% | 25% 15% | The annual and quarterly target for quarter 4 are amended, due to the fact that the Municipalit y has not taken up any loans for 2019/20. The baseline is amended in line with the audited actual as contained in the 2018/19 Annual Report. |
| TL16 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Finance and Information Technology Services | Financial viability measured in terms of the outstanding service debtors as at 30 June 2020 (Total outstanding service debtors/ revenue received for services) (Target is maximum)) | % Service debtors to revenue | 10.00% | 10.00% | All | Annual Financial Statements and calculation sheet | <u>10.47%1</u> <u>0.27%</u> | 0.00% | 0.00% | 0.00% | 10.00% | The baseline is amended in line with the audited actual as contained in the 2018/19 Annual Report. |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| TL17 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Finance and Information Technology Services | Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2020 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excl | Cost coverage | 2.26 | <u>2.5</u> | All | Annual Financial Statements and calculation sheet | 2.26 3.66 | 0 | 0 | 0 | 2.26 2.50 | The annual and quarterly target for quarter 4 are amended, in line with the Long Term Financial Plan targets. The baseline is amended in line with the audited actual as contained in the 2018/19 Annual Report. |
| TL18 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Finance and Information Technology Services | Achieve a debtors payment percentage of at least 96% by 30 June 2020 {(Gross Debtors opening Balance + Billed Revenue - Gross Debtors closing Balance - Bad Debts Written Off)/Billed Revenue) x 100} | % debtors payment ratio achieved | 96.00% | 96.00% | All | Annual financial statements and calculation sheet | 96.50% | 96.00 % | 96.00 % | 96.00% | 96.00% | No amendmen ts |
| TL19 | Good Governanc e and Public Participatio n | To ensure good governance | To create a culture of public participati on and empower communiti es to participate in the affairs of the | Good Governanc e and Public Participatio n | Finance and Information Technology Services | Spend 95% of the budget allocated for the implementation of the SMART CITY Concept by 30 June 2020 | % of 2019/20 project budget spent | 95.00% | 95.00% | All | Report generated from the financial system | 0.00% | 0.00% | 50.00 % | 80.00% | 95.00% | No amendmen ts |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| | | | Municipali ty | | | | | | | | | | | | | | |
| TL20 | Local Economic Developme nt | To promote local economic development in the Cape Agulhas Municipal Area | To promote tourism in the Municipal Area | Local Economic Developme nt and Tourism | Manageme nt Services | Obtain full Blue Flag status for Duiker Street Beach Struisbaai by 30 December 2019 | Number of beaches for which full blue flag status is achieved. | 1 | 1 | 5 | Full Blue flag status certificate | 1 | 0 | 1 | 0 | 0 | No amendmen ts |
| 7L21 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Developm ent of sustainabl e vibrant human settlemen ts | Basic Service Delivery | Manageme nt Services | Implement Human Settlement Plan through the servicing of 430 erven in Struisbaai by 30 June 2020 | No of erven serviced | 4 30 | 430 | 5 | External completion certificate | 0 | 0 | 0 | 0 | 430 | Delete KPI in totality. Project no longer on Provincial pipeline for 2019/20 due to stormwater and water issues |
| <u>TL21</u> | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Developm ent of sustainabl e vibrant human settlemen ts | Basic Service Delivery | Manageme nt Services | Implement Human Settlement Plan through the construction of 158 houses in Area H by 30 June 2020 | No of top structures completed | <u>0</u> | <u>158</u> | <u>30</u> | External completion certificate | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>158</u> | New KPI, in line with 2019/20 Housing pipeline |
| TL22 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Developm ent of sustainabl e vibrant human settlemen ts | Basic Service Delivery | Manageme nt Services | Implement Human Settlement Plan through the servicing of 168 erven in Napier by 30 June 2020 | Number of erven serviced | 168 | 168 | 1 | External completion certificate | 0 | 0 | 0 | 0 | 168 | Delete KPI in totality. Project can not proceed as it has been moved to 2022/23 on Provincial pipeline. |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| <u>TL22</u> | <u>Basic</u> <u>Service</u> <u>Delivery</u> | To ensure access to equitable affordable and sustainable municipal services for all citizens | Developm ent of sustainabl e vibrant human settlemen ts | <u>Basic</u> <u>Service</u> <u>Delivery</u> | <u>Manageme</u> <u>nt Services</u> | Implement Human Settlement Plan through the construction of 250 houses in Area F by 30 June 2020 | No of top structures completed | <u>0</u> | <u>250</u> | <u>25</u> | External completion certificate | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>250</u> | New KPI, in line with 2019/20 Housing pipeline |
| TL23 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Manageme nt Services | Spend 95% of the total approved management services capital budget by 30 June 2020 | % of managemen t services budget spent | 95.00% | 95.00% | All | Report generated from the financial system | 86.45% | 20.00 % | 75.00 % | 80.00% | 95.00% | No amendmen ts |
| TL24 | Good Governanc e and Public Participatio n | To ensure good governance | To create a culture of good governanc e | Good Governanc e and Public Participatio n | Manageme nt Services | Revise the Human Settlement Plan, which includes the provision of serviced erven and submit to Council by 30 June 2020 | Revised Human Settlement Plan submitted to Council | 1 | 1 | All | Agenda of Council meeting where revised plan is submitted. | 1 | 0 | 0 | 0 | 1 | No amendmen ts |
| TL25 | Basic Service Delivery Municipal Financial Viability and Manageme nt | To create a safe and healthy environment for all citizens and visitors to the Cape Agulhas Municipality To improve the financial viability of the Municipality and ensure its long term financial sustainability | Te promote social and youth developm ent To provide effective financial, asset and procurem ent managem ent | Social and Youth Developme nt Municipal Financial Viability and Manageme nt | Manageme nt Services | Spent 95% of the budget made available for the development of a soccer field at Napier by 30 June 2020 | % of 2019/20 project budget spent | 95.00% | 95.00% | 1 | Report from financial system | 0.00% | 0.00% | 40.00 % | 40.00% | 95.00% | Improve alignment of KPA's, IDP goals and strategic objectives, arising from the 2017/18 audit by the Auditor General. |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| TL26 | Basic Service Delivery | To create a safe and healthy environment for all citizens and visitors to the Cape Agulhas Municipality | To promote social and youth developm ent | Social and Youth Developme nt | Manageme nt Services | Host a youth summit for the youth of the Cape Agulhas Municipal Area by 30 December 2019 | Number of youth summits held | 1 | 1 | All | Attendance register of participants | 0 | 0 | 1 | 0 | 0 | No amendmen ts |
| TL27 | Basic Service Delivery | To create a safe and healthy environment for all citizens and visitors to the Cape Agulhas Municipality | To create and maintain a safe and healthy environme nt | Social and Youth Developme nt | Manageme nt Services | Submit quarterly reports to the Management Services Portfolio Committee on the activities of the Community Police Forums in all towns | Number of reports submitted | 1 | <u>4</u> | All | Agenda of Portfolio Committee agendas | 0 | 1 | 1 | 1 | 1 | Correction of annual target to align to KPI wording and quarterly targets. |
| TL28 | Basic Service Delivery Good Governanc e and Public Participatio n | To ensure access to equitable affordable and sustainable municipal services for all citizens To ensure good governance | Developm ent of sustainabl e vibrant human settlemen ts To create a culture of good governanc e | Basic Service Delivery Good Governanc e and Public Participatio n | Manageme nt Services | Submit a policy on the manner in which unlawful occupation of land must be dealt with by 30 September 2019 | Policy submitted to Council | 1 | 1 | All | Agenda of Council meeting where policy is submitted. | 0 | 1 | 0 | 0 | 0 | Improve alignment of KPA's, IDP goals and strategic objectives, arising from the 2017/18 audit by the Auditor General. |
| TL29 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | Developm ent of sustainabl e vibrant human settlement s | Basic Service Delivery | Manageme nt Services | Provide deferred housing ownership to 30 beneficiaries by 30 June 2020 Submit a report on the deferred housing ownership programme to the Management Services Portfolio Committee by 30 March 2020 | Number of beneficiarie s-reports submitted | 30 | 1 | All | Rental agreements Agenda of the management Services Portfolio Committee | New KPI | 0 | 0 | 0 1 | 30 0 | The dferred housing project is still pending approval from Province and agreements will not be concluded within this financial year. KPI, annual and quarterly target |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| | | | | | | | | | | | | | | | | | amended to track progress. |
| TL30 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Infrastructu re Services | 95% of the roads and storm water capital budget spent by 30 June 2020 {(Actual expenditure divided by the total approved roads and stormwater capital budget) x 100} | % of roads and storm water capital budget spent | 95.00% | 95.00% | All | Report from financial system | 97.00% | 5.00% | 35.00 % | 85.00% | 95.00% | No amendmen ts |
| TL31 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Infrastructu re Services | 95% of the approved refuse removal capital budget spent by 30 June 2020 {{Actual expenditure divided by the total approved refuse removal capital budget) x 100} | % of refuse removal capital budget spent | 95.00% | 95.00% | All | Report from financial system | 95.00% | 0.00% | 55.00 % | 80.00% | 95.00% | No amendmen ts |
| TL32 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Infrastructu re Services | 95% of the approved water capital budget spent by 30 June 2020 {{Actual expenditure divided by the total approved water capital budget) x 100} | % of water capital budget spent | 95.00% | 95.00% | All | Report from financial system | 77.28% | 15.00 % | 60.00 % | 95% 85% | 95.00% | Quarterly target for quarter 3 corrected. Was the same as Quarter 4 |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
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| TL33 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Infrastructu re Services | Limit unaccounted for water to less than 15% by 30 June 2020 {{Number of Kiloliters Water Purcfied - Number of Kiloliters Water Sold (incl free basic water) / Number of Kiloliters Water Purcfased or Purcfied /100} | % unaccounte d water | 15.00% | 15.00% | All | Annual Financial Statements, monthly water balance and calculation sheet | 13.80% | 15.00 % | 15.00 % | 15.00% | 15.00% | No amendmen ts |
| TL34 | Good Governanc e and Public Participatio n | To ensure good governance | To create a culture of good governanc e | Good Governanc e and Public Participatio n | Infrastructu re Services | 95% of water samples comply with SANS241 micro biological indicators {(Number of water samples that comply with SANS241 indicators/Numb er of water samples tested)x100} | % of water samples compliant | 95.00% | 95.00% | All | Lab results and sample analysis | 95.00% | 95.00 % | 95.00 % | 95.00% | 95.00% | Amendmen t of source of evidence to one source |
| TL35 | Good Governanc e and Public Participatio n | To ensure good governance | To create a culture of good governanc e | Good Governanc e and Public Participatio n | Infrastructu re Services | 65% average compliance of the Bredasdorp WWTW water quality to SANS 241 for the 2019/20 financial year | % average compliance of the quarterly waste water test results | 65.00% | 65.00% | All | Lab results and sample analysis | 62.02% | 65.00 % | 65.00 % | 65.00% | 65.00% | Amendmen t of source of evidence to one source |
| TL36 | Good Governanc e and Public Participatio n | To ensure good governance | To create a culture of good governanc e | Good Governanc e and Public Participatio n | Infrastructu re Services | Spent 95% of the available budget for the upgrade of the Bredasdorp WWTW by 30 June 2020 (2 year project) | % of 2019/20 project budget spent | 95% | 95% | 2; 3; 4; 6 | Report from financial system | 0 | 0 | 20% | 50% | 95% | No amendmen ts |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
|------|--------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|--------------------------------------------------------------|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|------------------|-----------------------------|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-------|------------|--------------------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TL37 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Infrastructu re Services | Limit unaccounted for electricity to less than 6.5% by 30 June 2020 {(Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold (incl Free basic electricity)) / Number of Electricity Units Purchased and/or Generated) X 100} | % unaccounte d electricity | 6.50% | <u>8.00%</u> | All | Monthly account from Eskom, Report from the financial system and SYNTEL installations statistic report and sales statistics report | 6.50% | 6.50% | 6.50% | 6.5% <u>8.0%</u> | 6.5% <u>8.0%</u> | The annual and quarterly targets are unrealistic and have been amended in line with technical loss norms (6-8%) and non- Technical loss norms (2%). Our adjusted target is 8% which is at the lower end of the spectrum and well below the National Treasury norm of 12%. |
| TL38 | Municipal Financial Viability and Manageme nt | To improve the financial viability of the Municipality and ensure its long term financial sustainability | To provide effective financial, asset and procureme nt managem ent | Municipal Financial Viability and Manageme nt | Infrastructu re Services | 95% of the electricity capital budget spent by 30 June 2020 {(Actual expenditure divided by the total approved capital budget) x 100} | % of electricity capital budget spent | 95.00% | 95.00% | All | Report from financial system | 92.56% | 5.00% | 50.00 % | 90.00% | 95.00% | No amendmen ts |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
|------|------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|------------------|-----------------------------|------|-----------------------------------------|----------|----|-------------------------|--------------------------|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TL39 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | To maintain infrastruct ure and undertake developm ent of bulk infrastruct ure to ensure sustainabl e service delivery. | Basic Service Delivery | Infrastructu re Services | Reseal 10000 square metres of roads within the municipal area by 30 June 2020 | Square metres of road sealed | 10 000 | 10 000 | All | Completion certificate - internal | 55 000 | 0 | <u>2000</u> <u>0</u> | <u>10000</u> <u>0</u> | 0 <u>10000</u> | Rectificatio n of inconsisten cy between KPI wording, annual target and quarterly target and quarterly target date is 30 June, but SDBIP reflects two quarterly targets in September and December that exceed the annual target of 10 000. |
| TL40 | Basic Service Delivery | To create a safe and healthy environment for all citizens and visitors to the Cape Agulhas Municipality | To create and maintain a safe and healthy environme nt | Social and Youth Developme nt | Infrastructu re Services | Complete the equipment of 2 boreholes in Napier and 1 borehole in Suiderstrand by <u>31 December</u> <u>2019</u> 30 June 2020 | Number of boreholes equipped | 3 | 3 | 1; 5 | Completion certificate - internal | 2 | 0 | <u>30</u> | 0 | <u>30</u> | Additional funding to complete project has been referred to the adjustment budget. |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
|------|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|------------------|-----------------------------|------|------------------------------------|----------|-------|-------|--------|--------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TL41 | Basic Service Delivery Municipal Financial Viability and Manageme nt | To ensure access to equitable affordable and sustainable municipal services for all citizens To improve the financial viability of the Municipality and ensure its long term financial sustainability | To maintain infrastruct ure and undertake developm ent of bulk infrastruct ure to ensure sustainabl e service delivery. To provide effective financial, asset and procurem ent managem ent | Basic Service Delivery Municipal Financial Viability and Manageme nt | Infrastructu re Services | Spent 95% of the available budget for the regravel of the Suiderstrand Road by 31 December 2019 | % of 2019/20 project budget spent | 95 | 95 | 5 | Report from financial system | 0 | 0 | 95 | 0 | 0 | Improve alignment of KPA's, IDP goals and strategic objectives, arising from the 2017/18 audit by the Auditor General. |
| TL42 | Basic Service Delivery Municipal Financial Viability and Manageme nt | To ensure access to equitable affordable and sustainable municipal services for all citizens To improve the financial viability of the Municipality and ensure its long term financial sustainability | To maintain infrastruct ure and undertake developm ent of bulk infrastruct ure to ensure sustainabl e service delivery. To provide effective financial, asset and procurem ent managem ent | Basic Service Delivery Municipal Financial Viability and Manageme nt | Infrastructu re Services | Spent 95% of the budget available to implement measures to comply with the landfill permit conditions by 30 June 2020 | % of 2019/20 project budget spent | 95.00% | 95.00% | 3 | Report from financial system | 0.00% | 0.00% | 0.00% | 35.00% | 95.00% | Improve alignment of KPA's, IDP goals and strategic objectives, arising from the 2017/18 audit by the Auditor General. |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
|------|------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|------------------|-----------------------------|------|-------------------------------------------------------|----------|----------------------|-------|--------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TL43 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | To provide communit y facilities and services | Basic Service Delivery | Infrastructu re Services | Implement wheelie bin project through the purchase of 1500 wheelie bins by 30 June 2020 | Number of wheelie bins purchase | 1 500 | 1 500 | All | Invoices for the purchase of the wheelie bin | 6 000 | 1500 0 | 0 | 0 | 0 <u>1500</u> | Rectificatio n of inconsisten cy between KPI wording, annual target and quarterly target and quarterly target. KPI target date is 30 June, but SDBIP reflects a quarterly target in September. |
| TL44 | Basic Service Delivery | To ensure access to equitable affordable and sustainable municipal services for all citizens | To maintain infrastruct ure and undertake developm ent of bulk infrastruct ure to ensure sustainabl e service delivery. | Basic Service Delivery | Infrastructu re Services | Install 1600 EEDSM Street lights by 30 June 2020 | Number of EEDSM Street lights installed | 1 600 | 1 600 | All | Completion certificate - Internal | 1 474 | 400 | 400 | 400 | 400 | No amendmen ts |
| TL45 | Basic Service Delivery | To create a safe and healthy environment for all citizens and visitors to the Cape Agulhas Municipality | To create and maintain a safe and healthy environme nt | Social and Youth Developme nt | Infrastructu re Services | Spent 95% of the available budget (grant) for the implementation of the RSEP/ VPUU Programme, through the construction of a pedestrian bridge in Bredasdorp by 30 June 2020 | % of 2019/20 project budget spent | 95.00% | 95.00% | 2 | Report from financial system | 0.00% | 0.00% | 0.00% | 50.00% | 95.00% | No amendmen ts |

| Ref | National KPA | IDP goal | IDP Strategic Objective | Municipal KPA | Directorate | KPI Name | Unit of Measure | Annual Target | Revised Annual Target | Ward | Source of Evidence | Baseline | Q1 | Q2 | Q3 | Q4 | Reasons |
|------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------------------------|------|-------------------------------------------------------------------------------------------------------------------|----------|-----------|----|----|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TL46 | Local Economic Developme nt | To promote local economic development in the Cape Agulhas Municipal Area | To create an enabling environme nt for economic growth and developm ent | Local Economic Developme nt and Tourism | Infrastructu re Services | Apply to ESKOM for an increased NMD of 2 MVA by 30 June 2020 | Number of approvals from ESKOM | 1 | 1 | All | Letter of approval from ESKOMIncre ase in demand to reflect on June 2020 Eskom account | 0 | <u>40</u> | 0 | 0 | 1 | Rectificatio n of inconsisten cy between KPI wording, annual target and quarterly target. KPI target date is 30 June, but SDBIP reflects two quarterly targets in September and June. Source of evidence also amended as ESKOM do not give a letter. Increase is reflected on account. |
| TL47 | Basic Service Delivery Good Governanc e and Public Participatio n | To ensure access to equitable affordable and sustainable municipal services for all citizens To ensure good governance | Developm ent of sustainabl e vibrant human settlemen ts To create a culture of good governanc e | Basic Service Delivery Good Governanc e and Public Participatio n | Infrastructu re Services | Review the Integrated Waste Management Plan by 31 March 2020 and submit to Council for approval | Integrated Waste Managemen t Plan review and submitted for approval | 1 | 1 | All | Agenda of the Council meeting | 0 | 0 | 0 | 0 | 1 | Improve alignment of KPA's, IDP goals and strategic objectives, arising from the 2017/18 audit by the Auditor General. |